



In accordance with the Ohio Department of Health's order to allow nursing homes to reopen for indoor visitation, we have conducted an assessment to determine how we may best begin visitation between residents, family members, and friends.

When conducting our building assessment many factors were evaluated to develop a comprehensive plan to facilitate, implement, and oversee indoor visitation. These factors include case status in the surrounding community; case status in the nursing home; staffing levels; access to adequate testing for residents and staff; PPE supplies; and local hospital capacity. These factors, coupled with the recommendations and guidelines outlined by the Governor, Ohio Department of Health, and CMS, were carefully evaluated to make the best decision for indoor visitation at our building. In addition, we consulted with our Medical Director.

The following indoor visitation guidelines have been established:

- Each resident may have no more than two visitors at any one time.
- Children under the age of 13 will not be permitted at this time.
- Visitors and residents must wear masks throughout the entire visit and social distancing must be followed. Residents and visitors must stay 6 feet apart.
- **Visitation must be scheduled with the Home in advance.** Visitation may be scheduled by calling (419) 882-1875 and asking to speak with Ronda Ellis (Director of Nursing) who is handling our visitation calendar. You may call between the hours of 9:00 a.m. and 5:00 p.m. on Monday – Friday to make an appointment.
- Visits will be held in our conference room and will be limited to 30 minutes.
- There can be no eating or drinking during visits.
- Please do not hold hands, hug or kiss each other in the interest of safety.
- All visitation areas will be thoroughly sanitized between visits.
- Residents who are on transmission-based precautions will only receive visits that are virtual, through windows, or in-person for compassionate care situations.

The value of an in-person visit cannot be measured. We recognize what it means to you and what it means to our residents. We encourage you to continue to write and send cards and letters, email, and schedule FaceTime and Skype session to bridge the gap when you cannot meet in-person. We must continue to be vigilant with protective measures including wearing facial coverings, practicing social distancing, using proper handwashing techniques, and monitoring employees and residents for signs and symptoms of COVID-19 as the threat of this virus remains.

As always, thank you for your continued support. Our entire team will continue to do their best to keep your loved ones and the building safe. Should you have any questions about the visitation protocols, please contact the Administrator.

David Bartlett, LNHA
Administrator

Ronda Ellis, BSN, RN
Director of Nursing

Tatiana Masyk, MD
Medical Director